

## WISENET SL / RETURNS FORM

Please remember that for any returns the product has to be new, neither used nor damaged, and in its original packaging. Returns are at your own expenses. Please contact us at [info@wisenet-trading.com](mailto:info@wisenet-trading.com) before returning your product(s) to help you to make your return as economical and secure as possible.

**RETURN ADDRESS:**

WISENET SL  
CALLE ANTONIO MARCHADO 21, LOCAL 4  
08860 CASTELLDEFELS – BARCELONA – SPAIN

Note: Please keep the receipt that you receive when your parcel is posted. Using parcel tracking, you can track the progress of your returned goods, and check whether it has arrived correctly. WISENET S.L. does not take responsibility until the package has reached our warehouse.

Invoice nr.	
Customer's name	
Customer email	
Customer phone number	

### What are you returning?

Product Name	Serial Number	Size

### How will you receive your refund?

You will be informed by e-mail as soon as we have received your parcel. We will refund within 5 days after receipt and verification that the products are in their original condition.